

Separation for Unneutered Dogs: Dedicated shed for unneutered dogs to prevent aggression and stress.

Outdoor Activity: Twice-daily outdoor sessions (One hour each) with groups of 5 dogs supervised by staff.

Grooming Services: Bathing, grooming, and dental cleaning available.

Transportation: Pick-up and drop-off service for clients.

Operations Plan

Daily Schedule

- 9:00 AM: Dogs are divided into groups and leave the kennel for outdoor bathroom breaks.
- Following bathroom breaks, dogs return to the kennel for breakfast.
- Post-breakfast, Groups of 5 dogs (to minimise noise level) for an hour of playtime in a fenced grassy area, followed by a rest period in the kennel.
- Afternoon sessions follow a similar structure with groups enjoying outdoor activity for an hour. Ensuring each dog receives adequate exercise and socialization.
- 4:30 PM: Dogs are fed with dinner.
- After dinner, dogs go outside for another bathroom break before returning to their kennels at 5:00 PM for evening rest.
- Trained staff members accompany and manage dogs at all time, ensuring safety and engagement.

Night Care

- Two staff members stay overnight to handle emergencies and ensure safety.
- The facility is equipped with remote monitoring systems for real-time oversight.

Noise control measures

Based on the predicted noise levels and the applicable assessment criteria, the following are made to ensure continued with EPA Publications 1826 noise limits and to reduce the risk of amenity impact on nearby residential receivers:

- **Outdoor activity yard usage (day-time only):**
Limit use of the external exercise yard to 09:00-17:00 only, consistent with the operations hours nominated in the planning submission. Outdoor use should cease after 17:00 to prevent evening or night-time exceedance of the lower EPA criteria.
- **Yard occupancy control:**

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The modelled day-time scenario assumed up to 10 dogs barking concurrently, it is recommended that a maximum of 11 dogs be allowed in the outdoor yard at any one time, under direct supervision, to reduce peak sound pressure levels and potentially cumulative exposure.

- **Night-time bark management:**

While predicted night-time LAeq and LAFmax levels are compliant, the risk of sleep disturbance from unexpected dog barking overnight boarding cannot be entirely excluded. It is therefore:

- Barking be actively minimised via calming protocols (e.g., separation of reactive dogs, controlled feeding schedules).
- A night-time response plan be implemented, requiring the on-site staff member to intervene promptly if sustained barking occurs.
- Staff be trained to recognise and de-escalate signs of distress vocalisations.

Drop-off and Pick-up Hours

Daily scheduled drop-off and pick-up times from 9 AM to 12 PM and 3 PM to 5 PM, staffed by two employees for efficient reception. All dogs will be introduced to designated kennel by staff only (owners are not allowed to go into kennels in order to minimise disruption to other dogs and noise level)

Onsite parking provided for all staffs and customer

Facility

Accommodating up to 22 dogs, are designed for comfort and safety. Shed has its own dedicated outdoor activity area, allowing for uninterrupted play and rest for each group of dogs.

Noise Control

- Kennels are soundproofed with thick insulation and panels, keeping nighttime noise below 35 dB.
- Staff on duty will promptly address excessive barking and comfort dogs as needed.

Hygiene Maintenance

- The facility is cleaned daily
- Deep cleaning and disinfection after each pet's departure.
- Staff promptly collect and dispose of waste, with regular pickups from a waste management service.
- A 24-hour air purification system ensures fresh, odor-free air with a consistent temperature for optimal comfort.

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